

Orkney Coronavirus Community Support Hub

A team of volunteers from various agencies providing vital assistance to those most in need.

Contact

Telephone: 01856 879900

E-mail: coronavirussupporthub@orkney.gov.uk

Business & Employee Support

Business & Self-Employed Support

- Coronavirus Job Retention Scheme
- HMRC Time To Pay Scheme
- Self-employment Income Support Scheme
- Statutory Sick Pay relief package
- Universal Credit

Employee Support

- Coronavirus Job Retention Scheme*
- Statutory Sick Pay relief package*
- Universal Credit

*These should be arranged by your employer, if applicable.

Contact

HMRC Business Support: 08000 241222

Scottish Gov. Business Support: 0300 303 0660

Universal Credit Helpline: 0800 328 5644

How we can help you

We were heartened to see a number of volunteers put their name forward to help and support vulnerable members of our community. We are maintaining a list of volunteers - if you would like to help, please get in touch. This might include collecting and delivering vital supplies, or being a telephone befriender. Thanks to the Code Orkney Club and Rousay Sewing Ladies we have free PPE in the phone box by the Pier, please help yourselves.

If you need some help, or just a friendly chat...

Please get in touch with us; and we can direct you to the appropriate service, or we can put you in touch with one of the volunteers who can help you. Don't be afraid to pick up the telephone or send us an e-mail, we are here to help!

Contact Us

Telephone

01856 821 229

E-mail (general queries)

info@rewdt.org

E-mail (grant applications and queries)

grants@rewdt.org

Our office is currently closed to the public.

Our staff are still working, albeit mostly from home. E-mails, answer machine, and post are still monitored daily, so throughout this period, you will still be able to get in touch with any queries, and we are still accepting grant applications.



*From the community
For the community*

Covid-19

A guide to the help and support available for our community.

Stay safe.

Produced by
Rousay, Egilsay and Wyre Development Trust
on 1st April 2020.

Information correct at time of print - the situation with Covid-19 is very fluid, and the information contained in these pages may change at very short notice.

Health & Wellbeing

Islands View Surgery

Opening Times

Monday	9am - 1pm
Tuesday	2pm - 6pm
Wednesday	9am - 11am & 4pm - 6pm
Thursday	11am - 3pm
Friday	9am - 11am & 4pm - 6pm



Medication

You should continue to order your medication in the usual way, allowing at least one week for your medication to arrive. There is no need to order medication more than two weeks before you will run out.

Contact

Telephone: 01856 821 265
E-mail: ork-hb.gp38084-rousay@nhs.net

Rousay Healthy Living Centre

The Centre is currently closed.  **ActiveLife**
More people, more active, more well.

A number of residents have used their Wellbeing 100 grant for 'Active Island' and 'Active Life' memberships. Orkney Islands Council has advised that the memberships have been suspended while the facilities are closed, and they will subsequently be extended by the number of months affected.

Rousay Post Office Opening Hours

Monday to Saturday
09:00 to 10:30



Marion's Shop

Opening Times

Monday: 2pm-5pm
Wednesday: 2pm-5pm
Friday: 2pm-5pm
Sunday: 2pm-4pm

To ensure social distancing, the Shop is operating a system whereby if a **red** card is on the door, you may not enter as another customer is in the Shop; if a **green** card is on the door, it is safe to enter. Face masks must be worn when entering the shop.

Deliveries

To arrange a delivery, please give 48 hours notice when contacting the Shop. Deliveries will be made on Mondays and Fridays.

Development Trust Funding

The Development Trust is covering the cost of the Shop's delivery drivers and staff costs for making up orders, for households on Rousay, Egilsay and Wyre. You do not have to do anything to claim this - Marion's Shop will send an aggregated bill to the Development Trust. This will be reviewed at the end of August.

Contact

Telephone: 01856 821 365
E-mail: marion365rousay@gmail.com

Rousay Deliveries

Rousay Deliveries are continuing to operate, making regular journeys to the Mainland to collect vital supplies, on Mondays, Wednesdays, and Fridays. If you are ordering groceries from a shop on the Mainland, ask for them to be put up to the 'North Isles Depot' in Kirkwall - Rousay Deliveries will collect and deliver your groceries automatically. Note that Tesco and Lidl cannot provide a delivery service for the islands.

Development Trust Funding

The Development Trust is covering the cost of essential food supplies every week, to each household on Rousay, Egilsay, and Wyre. You do not have to do anything to claim this - Rousay Deliveries will send an aggregated bill to the Development Trust. This is being reviewed at the end of August.

Contact

Telephone 01856 821 252

Orkney Ferries

For the latest timetable, please go to <http://www.orkneyferries.co.uk/>

During the Covid-19 outbreak our Offices at Kirkwall, Houton and Tingwall will be available for telephone calls 9am – 1pm and 2pm - 5pm Monday to Friday, there will be no access to the Public. All offices will be closed at the weekend.

Face masks must be worn at all times whilst on the ferry.

Tingwall Office—01856 751360